

Epic Remote Setup for PC with Citrix Receiver

Using Internet Explorer

STEP 1

Install the **Citrix Receiver** from citrix.com (current Windows version is 4.4).

<https://www.citrix.com/go/receiver.html>

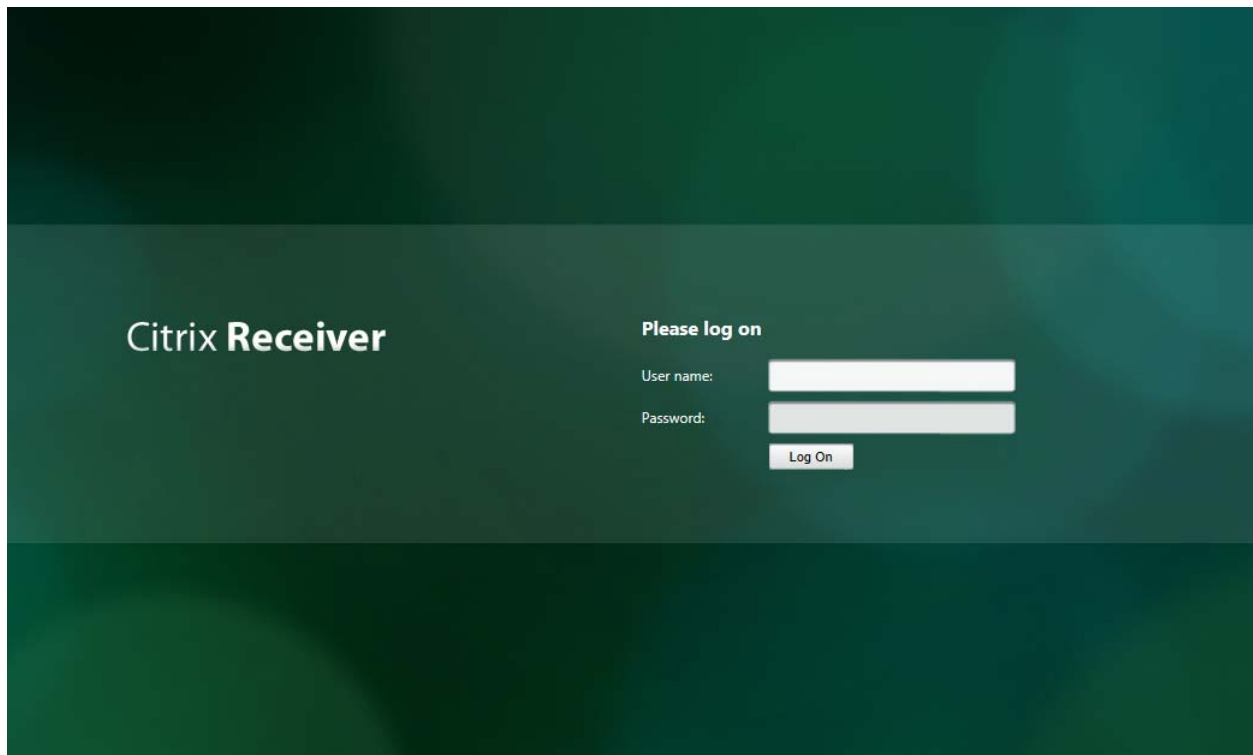


STEP 2

Open Internet Explorer and go to: myepic.bayhealth.org

Enter User Name: *your Windows username

Enter Password: *your Windows password

The image shows a screenshot of the Citrix Receiver login interface. The background is a dark green gradient. On the left, the text "Citrix Receiver" is displayed in white. On the right, the text "Please log on" is displayed in white. Below this, there are two input fields: "User name:" and "Password:". The "User name:" field is a white rectangular box. The "Password:" field is a white rectangular box with a small white square on the left side, indicating a password field. Below the "Password:" field is a "Log On" button with a white background and black text.

STEP 4

It may take a few minutes the first time but you should see something like this depending on what applications and Epic environments you have access to.

Application Name	Icon Description	Details Link
Epic SRO	Epic SRO icon	Details
Epic Read Only		
Epic Hyperspace Production	Epic icon	Details
Epic ACE HyperspaceACE1	Epic ACE icon	Details
Epic ACE HyperspaceACE2	Epic ACE icon	Details
Epic ACE HyperspaceACES	Epic ACE icon	Details
Epic MST HyperspaceMST	Epic MST icon	Details
Epic PLY HyperspacePLY	Epic PLY icon	Details
Epic POC HyperspacePOC	Epic POC icon	Details
Epic SUP HyperspaceSUP	Epic SUP icon	Details
Epic TST HyperspaceTST	Epic TST icon	Details
Epic TST HyperspaceTSTRPT	Epic TST icon	Details
PuTTY ACE	PuTTY icon	Details
PuTTY POC	PuTTY icon	Details
PuTTY PROD	PuTTY icon	Details
PuTTY RELBLD	PuTTY icon	Details
PuTTY Release	PuTTY icon	Details
PuTTY PRDRPT	PuTTY icon	Details
Physicians Portal IE11	Physicians Portal icon	Details

If you have any questions please call the IT Service Desk at 302-744-7196.