Interactive Video Wall

The lobby of the Bayhealth Hospital, Sussex Campus features an interactive touchscreen video wall. It provides patients and community members the opportunity to learn more about Bayhealth through our donors, history, patients, physicians, and employees.

Retail Pharmacy and Gift Shop

The Retail Pharmacy is available to fill prescriptions, and our pharmacists can discuss medications with you. Most insurance plans are accepted. A variety of over-the-counter products and durable medical equipment items are also available. The Retail Pharmacy also contains the Gift Shop, which carries items such as greeting cards, balloons, flowers, and candy. Hours of operation are 8 a.m. to 7 p.m., Monday–Friday, and 9 a.m. to 3 p.m. on Saturday, and the phone number is 302-430-5150.

Cafeteria and Vending Machines

The Cafeteria, which offers both indoor and outdoor seating, a community meeting room, and a variety of food and beverages, has the following hours and meal times:

- **Breakfast:** 6:15–10 a.m.
- **Beverages and Snacks:** 10–11 a.m.
- **Lunch:** 11 a.m.–1:30 p.m.
- **Beverages and Snacks:** 1:30–4 p.m.
- **Dinner:** 4–6 p.m.
- **Overnight Service:** 2–3:30 a.m.

Vending machines are also located near the Cafeteria as well as in the Emergency and Trauma Center waiting area.
Hours of Operation

For the safety of our patients and staff and to provide a secure environment, we limit access after certain hours, as outlined below.

The entrances to the hospital and the Emergency and Trauma Center remain open and are staffed 24/7; ID will be requested at all times in the Emergency and Trauma Center and overnight in the rest of the hospital in order to provide a secure environment for our patients.

The main entrance to the Outpatient Center is staffed and open from 6 a.m. to 6 p.m. Monday–Friday and from 7 to 11 a.m. on Saturday. It is closed on Sunday.

Building Directory

GARDEN LEVEL
- Cancer Center
- Facilities Management
- Medical Records
- Medical Staff Services
- Public Safety

FIRST FLOOR
- Billing Support
- Cafeteria
- Cardiac Rehabilitation
- Emergency
- Patient Advocacy
- Human Resources
- Imaging
- Outpatient Testing
- Outpatient Therapies
- Pharmacy & Gifts
- Volunteer Services

SECOND FLOOR
- Chapel
- Critical Care
- Specialty Physician Clinics
- Colon & Rectal Surgery
- Gastroenterology
- General Surgery
- Orthopaedics
- Surgical Services

THIRD FLOOR
- Administration
- Center for Women & Infants

FOURTH FLOOR
- Inpatient Rehabilitation
- Patient Rooms 4001–4221

FIFTH FLOOR
- Patient Rooms 5001–5024

SIXTH FLOOR
- Patient Rooms 6001–6225

Contact Information

BAYHEALTH SUSSEX CAMPUS
100 WELLNESS WAY, MILFORD, DE 19963
MAIN PHONE: 302-422-3311
VISIT BAYHEALTHSUSSEX.ORG FOR ADDITIONAL INFORMATION.

Parking Information

Free parking and free valet services are offered on the Bayhealth Sussex Campus. Valet services are available at the hospital entrance from 6 a.m. to 9 p.m. daily and at the Outpatient Center entrance from 6 a.m. to 6 p.m. Monday–Friday.